

Consumer Help Line

800-562-6150 or
888-333-WUTC (9882)
consumer@utc.wa.gov

TTY

800-416-5289

Education and Outreach

360-664-1110

Media Line

360-664-1116

The UTC regulates the services of privately or investor owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Regulated companies:

- Telephone
- Electricity
- Natural Gas
- Water
- Garbage
- Recycling
- Residential Movers
- Charter Buses
- Airport Shuttles
- Commercial Ferries
- Natural Gas Pipeline

General Information

360-664-1160
www.utc.wa.gov

PO Box 47250
1300 S Evergreen Pk Dr SW
Olympia WA 98504



Call Before You Dig

Why should I call before I dig?

Because so many utility lines for gas, power and telephone are buried underground, every project that requires digging must have the underground lines located and marked to prevent damage to these utilities. If you do not make the call before starting work, you may be liable for damage you cause.

What is the Law?

The "Call Before You Dig" law, RCW 19.122, requires anyone digging more than twelve (12) inches into the ground to call and have underground utilities located at least two business days before they dig.

How do I request a locate?

You can have the underground utilities located, for FREE, with one quick call to the Utilities Underground Location Center. **Simply dial 811** or 800-424-5555 or visit www.callbeforeyoudig.com. This one call will alert the utility companies in your area to come and mark their lines for you.

What information do I need when I call?

You will be asked for the address where the work is taking place; a description of the work being done; the area where the utility lines need to be located; the township section and range if known; and the date work will be taking place.

What happens after I call?

During your call, you will be given a tracking number for your locate request. Keep this number. The call center will identify the utility companies that could have lines impacted by your work. You will also be notified if the utility lines will not be marked within two days of the date you said your work would begin.

What if I have a problem getting my utilities located?

If you have any problems getting your utilities located - if the locate doesn't happen, is late, inadequate or inaccurate - please call the commission toll free at 800-562-6150.

